



Avaya Product Comparison

Small and Medium Enterprise Systems

June 2012

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Architecture and Capacity			
Architecture / Models	<ul style="list-style-type: none"> • Single Server; Hybrid IP PBX • The IP Office 500 is a single SME Communications platform with “pay as you grow” scalability and feature richness • Basic Edition—basic key system capabilities for very small businesses • Essential Edition—the ‘must haves’ that small businesses need to enhance their communications with customers and colleagues and streamline their operations • Preferred Edition—for businesses that use communications to establish a competitive edge through intelligent call routing and sophisticated messaging • Advanced Edition—designed for businesses where superior customer service and intelligence and agent productivity help to increase sales 	<p>IP Office Server Edition is a scalable Linux-based option for midsize enterprise customers. It provides UC applications on a platform that is easy to manage and seamless to upgrade.</p> <ul style="list-style-type: none"> • Primary Server—provides call control, mobility, IM and presence, and Messaging (VM Pro & one-X Portal), centralized licensing in a single server • Secondary Server—same as primary server, but provides additional capacity and/or resiliency • Application Server—optional external server for one-X Portal when additional capacity is needed • Expansion System—Linux server or IP Office 500 V2. The IP Office 500 V2 can also act as a local gateway 	<p>Avaya Aura ME provides a virtualized server solution for multiple Avaya Aura applications:</p> <ul style="list-style-type: none"> • Communication Manager (CM) • Session Manager (SM) • Presence • System Manager (SMGR) • AES • Communication Manager Messaging (CMM) • Call Center Elite • Utility Services • System Platform • Avaya Aura applications with reduced hardware implementation, reduced install time, easier administration and management. • Avaya Aura ME supports a redundant server configuration for Fast Reboot High Availability option <p>Avaya Aura ME provides feature platform for:</p> <ul style="list-style-type: none"> • Mobile Collaboration Pack • Video Collaboration Pack • Collaboration Pack for CS1000

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Capacity	<p>Essential, Preferred and Advanced Editions:</p> <ul style="list-style-type: none"> Up to 384 users per site Up to 1,000 users across 32 sites 148 H.323, 240 digital, 208 analog trunks (not simultaneously) <p>Basic Edition:</p> <ul style="list-style-type: none"> Up to 48 users 20 SIP, 24 digital, 16 analog trunks (not simultaneously) 	<ul style="list-style-type: none"> Up to 1,000 users at a single site - or - Up to 1,000 users across max 32 sites Up to 250 SIP trunks per server Up to 125 SIP trunks per Expansion System <p>Trunks with IP Office 500 V2</p> <ul style="list-style-type: none"> 148 H.323, 240 digital, 208 analog trunks (not simultaneously) 	<ul style="list-style-type: none"> Up to 2,400 users Up to 2,000 trunks, and further scalability using the G430 or G450 gateways Up to 250 G430 or G450 gateways
Trunk types supported	<ul style="list-style-type: none"> Native support for analog, H.323, SIP, BRI, E1/T1/PRI 	<ul style="list-style-type: none"> SIP trunks are native Analog, H.323, BRI, E1/T1/PRI are supported via an IP Office 500 V2 	<ul style="list-style-type: none"> SIP, analog, H.323, BRI, E1/T1/PRI trunks are supported via a gateway
Messaging and Unified Messaging			
Messaging	<p>Embedded Voicemail</p> <ul style="list-style-type: none"> 2 to 6 ports Up to 25 hours of message storage <p>Preferred Edition Voicemail</p> <ul style="list-style-type: none"> Up to 40 ports Up to 380 hours of message storage on UCM External message storage limited by HDD capacity 	<p>Messaging with VM Pro</p> <ul style="list-style-type: none"> Up to 100 ports on primary server Up to 100 ports on the secondary server for resiliency Up to 1,000 hours of message storage 	<ul style="list-style-type: none"> Communication Manager Messaging: 12-ports; standard with Enterprise Edition and Enterprise Core; optional with Standard edition (2,400 mailboxes) Avaya Aura® Modular Messaging available as an external option with sophisticated scalability, answering and speech capabilities Avaya Aura® Messaging with inherent voice recognition and speech auto attendant; sophisticated features
Fax	<ul style="list-style-type: none"> No licenses required 	<ul style="list-style-type: none"> No licenses required 	<ul style="list-style-type: none"> Included with messaging license
Check all messages—voice mail, e-mail and fax—in one mailbox	<ul style="list-style-type: none"> Standard voice mail presentation to e-mail Mailbox synchronization standard with Office Worker, Teleworker and Power user solutions Third-party fax servers provide access to faxes in one mailbox 	<ul style="list-style-type: none"> Standard voice mail presentation to e-mail Mailbox synchronization standard with Office Worker and Power user solutions Third-party fax servers provide access to faxes in one mailbox 	<ul style="list-style-type: none"> Standard voice mail presentation to email Standard fax messaging supports faxes in same mailbox as other messages
Browser-based voice mail access	<ul style="list-style-type: none"> Standard with Preferred or Advanced Editions 	<ul style="list-style-type: none"> Standard for all users with Office Worker and Power User enabled 	<ul style="list-style-type: none"> Standard with Avaya Aura® Modular Messaging and Avaya Aura® Messaging
E-mail reading and reply	<ul style="list-style-type: none"> Standard with Mobile Worker or Power User solutions 	<ul style="list-style-type: none"> Standard with Power User solutions 	<ul style="list-style-type: none"> Standard with Avaya Aura Modular Messaging (requires Avaya one-X® Speech if using Microsoft Speech Server as the Modular Messaging message store) Standard with Avaya Aura Messaging
Speak commands to the automated attendant	<ul style="list-style-type: none"> Not offered 	<ul style="list-style-type: none"> Not offered 	<ul style="list-style-type: none"> Yes Standard with Avaya Aura Messaging

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Applications			
One-number Access	<ul style="list-style-type: none"> • Standard with Mobile Worker and Power User solutions • Graphical User Interface for specified mobile devices to enhance communications • Login to phones at any desk with personal features 	<ul style="list-style-type: none"> • Standard with Power User solutions • Graphical User Interface for specified mobile devices to enhance communications • Login to phones at any desk with personal features 	<ul style="list-style-type: none"> • EC500 (Standard) • Graphical User Interface for specified mobile devices to enhance communications through one Login to phones at any desk with personal features
Recording	<ul style="list-style-type: none"> • Server-based programmable call recording—record agent calls for training or record sales calls for replay; recording and storage tool included • Requires IP Office Preferred or Advanced Edition for customizable recording and Advanced Edition for storage • Call recording into voice mail requires Preferred or Advanced Edition 	<ul style="list-style-type: none"> • Standard recording into voice messaging 	<ul style="list-style-type: none"> • Standard recording into voice messaging • Sophisticated recording/storage solutions available via third-party
Audio Conferencing	<ul style="list-style-type: none"> • Includes 128-party (64-users per call) conference bridge • Requires IP Office Preferred Edition for “Meet-Me” Feature • Essential Edition supports a maximum of 64-parties 	<ul style="list-style-type: none"> • Includes 128 channels per node • Up to 4,096 across 32 nodes • 64-users per call meet-me conference bridge for all users 	<ul style="list-style-type: none"> • Includes 6-party “Meet-Me” conference bridge • Expands to 10,000-parties with Avaya Aura® Conferencing hardware and software
PC Call Management	<ul style="list-style-type: none"> • Avaya one-X® Portal for IP Office standard with Office Worker and Power User solutions • Avaya one-X® Portal for IP Office standard with Office Worker, Teleworker and Power User solutions • Avaya IP Office Video Softphone standard with Teleworker and Power User solutions • Avaya IP Office Receptionist (up to 4) 	<ul style="list-style-type: none"> • Avaya one-X® Portal for IP Office standard with Office Worker and Power User solutions • Avaya Flare Communicator for Windows and iPad standard with Office Worker and Power User • Avaya IP Office Video Softphone standard with Power User solutions • Avaya IP Office Receptionist (up to 10) 	<ul style="list-style-type: none"> • Avaya Flare® Communicator for Windows and iPad standard • Avaya one-X® Communicator (Enterprise Edition) • Avaya one-X® Attendant (Optional)

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Features			
Detail	While feature interactions may vary per platform, each platform offers common functionality including:		
	Multiple call support Caller ID	Answer/Hold/Unhold Conference Creation and Management	Dial/Dial from Address Book Avaya Flare Communicator for Windows and iPad
	Avaya one-X® Portal for IP Office <ul style="list-style-type: none"> • Browser-based portal • Call history • Message management • Provides access to a corporate LDAP directory and personal contacts for ease-of-dialing • Instant Messaging and Presence capabilities—standard with Office Worker, Teleworker and Power User solutions • Telecommuter mode for full-featured home working requires Power User or Teleworker • Mobile Twinning administration (requires Mobile Worker or Power User solutions) Avaya IP Office Video Softphone <ul style="list-style-type: none"> • Point-to-point video calls with another Teleworker or Power User on same network 	Avaya one-X® Portal for IP Office <ul style="list-style-type: none"> • Browser-based portal • Call history • Message management • Provides access to a corporate LDAP directory and personal contacts for ease-of-dialing • Instant Messaging and Presence capabilities—standard with Office Worker and Power User solutions • Telecommuter mode for full-featured home working requires Power User • Mobile Twinning administration (requires Power User solutions) Avaya IP Office Video Softphone <ul style="list-style-type: none"> • Point-to-point video calls with another Power User on same network 	Avaya one-X® Communicator <ul style="list-style-type: none"> • ‘Thick’ client • Call history • Message management • Provides access to a corporate LDAP directory and personal contacts for ease-of-dialing • Instant messaging • Telecommuter/Road Warrior/Shared Access Modes • Point-to-point video calls • Find-me Follow-me administration

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Collaboration			
Instant Messaging/Presence	<ul style="list-style-type: none"> • IM and Presence support—send instant messages to other users; view user availability within the system • Federated Presence 	<ul style="list-style-type: none"> • IM and Presence support—send instant messages to other users; view user availability within the system • Federated Presence 	<ul style="list-style-type: none"> • IM and Presence support—send instant messages to other users; view user availability within the system • Federated Presence
Video	<ul style="list-style-type: none"> • Point-to-point HD video via Softphone • 6-Party HD multipoint video via softphone 	<ul style="list-style-type: none"> • Point-to-point HD video via Softphone • 6-Party HD multipoint video via softphone 	Point-to-point <ul style="list-style-type: none"> • Avaya Flare® Experience • Avaya one-X® Communicator Multi-point <ul style="list-style-type: none"> • Avaya Aura® Conferencing (AAC)
Requirements	<ul style="list-style-type: none"> • IM/Presence standard with Office Worker, Teleworker or Power User solution • Point-to-Point and multipoint HD video standard with Teleworker and Power User solutions 	<ul style="list-style-type: none"> • IM/Presence standard with Office Worker and Power User solutions • Point-to-Point and multipoint HD video standard with Power User solution 	<ul style="list-style-type: none"> • IM/Presence standard • Point-to-point video standard • Multi-point HD video with AAC optional

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Phones			
Analog Phones	<ul style="list-style-type: none"> • Supports industry standard Analog Phones • Avaya 6200/2500 Series Analog Phones 	Requires IP Office 500 V2 as a gateway <ul style="list-style-type: none"> • Supports industry standard Analog Phones • Avaya 6200/2500 Series Analog Phones 	<ul style="list-style-type: none"> • Supports industry standard Analog Phones • Avaya 6200/2500/8100 Series Analog Phones (US only)
Digital Phones	Essential, Preferred and Advanced Edition: <ul style="list-style-type: none"> • Avaya 1400 Series Digital Phones • Avaya 5400 Series Digital Phones • Avaya T3 Series Digital Phones • Avaya 4406D, 4412D, 4424D Digital Phones • Avaya M7000 Series Digital Desk phones (Legacy Sets, not available new) • Avaya T7000 Series Digital Desk phones Basic Edition: <ul style="list-style-type: none"> • Avaya 1400 Series Digital Phones • Avaya ETR Phones 	Requires IP Office 500 V2 as a gateway <ul style="list-style-type: none"> • Avaya 1400 Series Digital Phones • Avaya 5400 Series Digital Phones • Avaya T3 Series Digital Phones • Avaya 4406D, 4412D, 4424D Digital Phones • Avaya M7000 Series Digital Desk phones (Legacy Sets, not available new) • Avaya T7000 Series Digital Desk phones 	Requires G430 or G450 Gateway <ul style="list-style-type: none"> • Avaya 1400 Series Phones • Avaya 2400 Series Phones • Avaya 6400 Series Phones • Avaya 8400 Series Phones
IP Phones	Essential, Preferred and Advanced Editions: <ul style="list-style-type: none"> • Avaya 96x1 Series IP Phones • Avaya 9620L, 9620C, 9630, 9640, 9640G, 9650 & 9650C IP phones • Avaya 5600 Series IP Phones • Avaya 1600 Series IP Phones • Avaya T3 Series IP Phones • 3rd-party SIP endpoints • Avaya 4600 Series IP Phones • Heritage Nortel 1100 and 1200 IP Phones (in SIP mode) 	<ul style="list-style-type: none"> • Avaya 96x1 Series IP Phones • Avaya 9620L, 9620C, 9630, 9640, 9640G, 9650 & 9650C IP phones • Avaya 5600 Series IP Phones • Avaya 1600 Series IP Phones • Avaya T3 Series IP Phones • 3rd-party SIP endpoints • Avaya 4600 Series IP Phones • Heritage Nortel 1100 and 1200 IP Phones (in SIP mode) 	<ul style="list-style-type: none"> • Avaya SIP telephony with Avaya Aura Session Manager • Avaya one-X® Deskphone • Avaya 9600/96x1 Series IP Telephones • Avaya 1600 Series IP Telephones • Avaya 4600 Series IP Phones • Cisco SIP phones 7940, 7961 and 7912 • Avaya 1408 and 1416 IP Phones • Heritage Nortel 1100 and 1200 IP Phones (in SIP mode)
Software Phones	<ul style="list-style-type: none"> • Avaya Flare® Communicator for Windows and iPad • Avaya one-X® Portal for IP Office • Avaya IP Office Video Softphone • Avaya IP Office Receptionist 	<ul style="list-style-type: none"> • Avaya Flare® Communicator for Windows and iPad • Avaya one-X® Portal for IP Office • Avaya IP Office Video Softphone • Avaya IP Office Receptionist 	<ul style="list-style-type: none"> • Avaya Flare® Communicator for Windows and iPad • Avaya Flare® Experience • Avaya one-X® Mobile • Avaya one-X® Desktop • Avaya one-X® Speech • Avaya one-X® Communicator • Avaya one-X® Attendant
Conference Phones	<ul style="list-style-type: none"> • Avaya B149/B159 Analog Conference Phones • Avaya B179 IP Conference Phone • 3rd-party endpoints 	<ul style="list-style-type: none"> • Avaya B149/B159 Analog Conference Phones (requires an IP Office 500 V2 as a gateway) • Avaya B179 IP Conference Phone 	<ul style="list-style-type: none"> • Avaya B149/B159 Analog Conference Phones • Avaya B179 IP Conference Phone • 3rd party endpoints

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Phones			
Mobility	<p>Essential, Preferred and Advanced Editions:</p> <ul style="list-style-type: none"> • Avaya 3810 Digital Wireless Phone • Avaya 3616, 3641, 3645 IP Wireless Phones • Avaya 3701/11 IP DECT Phones • Avaya 3720/25 DECT R4 Phones <p>Basic Edition:</p> <ul style="list-style-type: none"> • Avaya 3920 Wireless Phones 	<ul style="list-style-type: none"> • Avaya 3616, 3641, 3645 IP Wireless Phones • Avaya 3701/11 IP DECT Phones <p>Requires IP Office 500 V2 as a gateway</p> <ul style="list-style-type: none"> • Avaya 3720/25 DECT R4 Phones • Avaya 3810 Digital Wireless Phone 	<ul style="list-style-type: none"> • Avaya 3810 Digital Wireless Phone • Avaya 3606, 3616, 3641, 3645 IP Wireless Phones • Avaya 3701/11 IP DECT Phones • Avaya 3720/25 IP DECT R4 Phones
Contact Center			
Options	<ul style="list-style-type: none"> • ACD Built in <p>Advanced Edition</p> <ul style="list-style-type: none"> • Server-based Customer Call Reporter (CCR) Reporting Tool with standard real time and historical reporting • Call recording • Customer map provides geospatial analytics • 3rd-party offers for Multimedia options 	<ul style="list-style-type: none"> • ACD Built-in • Optional options from DevConnect partners are available 	<ul style="list-style-type: none"> • Call Center Elite built-in with standard real time reporting • Optional Server-based Avaya Aura® Contact Center with optional real time and historical reporting, voice, e-mail, fax, text or instant messaging universal queues; standard real time and historical reporting • Server-based Avaya Interaction Center with Web Chat, e-mail response, and Web Call back capabilities; optional real time and historical reporting • Sophisticated tools to enhance all aspects of Contact Centers
# of Agents and Groups	<ul style="list-style-type: none"> • Up to 150 agents and 30 supervisors 	<ul style="list-style-type: none"> • Varies depending on DevConnect solution. 	<ul style="list-style-type: none"> • Up to 1,000 agents and 3,000 announcements with Basic offer
Agent Monitoring and Training	<ul style="list-style-type: none"> • Silent Agent Monitoring • Agent Performance tools • Dashboard 	<ul style="list-style-type: none"> • Varies depending on DevConnect solution 	<ul style="list-style-type: none"> • Silent Agent Monitoring • Agent Performance tools
Self-Service	<ul style="list-style-type: none"> • Campaign Manager for basic caller forms filler • IVR for more sophisticated customer input 	<ul style="list-style-type: none"> • Campaign Manager for basic caller forms filler • TTS • Call Flows 	<ul style="list-style-type: none"> • Optional Experience Portal—Sophisticated IVR that provides touchtone, Web-based and Speech-enabled applications for self-service
Requirements	<ul style="list-style-type: none"> • Campaign Manager is standard with Preferred Edition • CCR and IVR standard with Advanced Edition • Requires a server and CCR Agent and Supervisor licensing 	<ul style="list-style-type: none"> • Campaign Manager is included with Server Edition 	<ul style="list-style-type: none"> • Call Center Elite licenses • Avaya Aura Contact Center and/or Experience Portal optional (server/license add-on)

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Networking			
Standards	SIP, H.323, QSIG, ISDN-PRI, ISDN-BRI (euro); E1	SIP, H.323, QSIG, ISDN-PRI, ISDN-BRI (euro); E1	QSIG; H.323, ISDN-PRI, ISDN-BRI; E1; DCS/DCS+
Transparency	<p>H.323 Multi-site Networking</p> <ul style="list-style-type: none"> • Maximum of 1,000 users (system wide) • Maximum of 32 sites <p>H.323 networking features:</p> <ul style="list-style-type: none"> • Absent text message • Anti-tromboning • Busy lamp field • Call back when free • Call pickup • Caller ID • Camp on • Centralized attendant • Centralized call log • Centralized voice mail • Distributed Hunt Groups • Hot Desking across network • Internal and central directory • Message Waiting Indication • Paging • Distributed voice mail <p>QSIG features:</p> <ul style="list-style-type: none"> • Calling & Called Name & Number • Call Hold • Call Setup • Call Transfer 	<p>H.323 Multi-site Networking</p> <ul style="list-style-type: none"> • Maximum of 1,000 users (system wide) • Maximum of 32 sites <p>H.323 networking features:</p> <ul style="list-style-type: none"> • Absent text message • Anti-tromboning • Busy lamp field • Call back when free • Call pickup • Caller ID • Camp on • Centralized attendant • Centralized call log • Centralized voice mail • Distributed Hunt Groups • Hot Desking across network • Internal and central directory • Message Waiting Indication • Paging • Distributed voice mail <p>QSIG features:</p> <ul style="list-style-type: none"> • Calling & Called Name & Number • Call Hold • Call Setup • Call Transfer 	<p>Networking supports feature transparency for up to 250 remote sites when linked to the Avaya G430 or G450 Media Gateway</p> <p>H.323 DCS/DCS+ networking features:</p> <ul style="list-style-type: none"> • Anti-tromboning • Automatic callback • Automated circuit assurance • Busy trunk verification • Call coverage • Call forwarding • Caller ID • Called name and number • Call transfer • Call waiting • Centralized voice mail • Conferencing • Connected call name and number • Distinctive ringing • Leave word calling • Message waiting indication • Priority ringing • Uniform dialing plan <p>QSIG features:</p> <ul style="list-style-type: none"> • Caller ID • Centralized attendant service (CAS) for up to 99 nodes • Centralized voice mail • Uniform dialing plan

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
System Administration			
Administration interface	<ul style="list-style-type: none"> • Windows-based system administration tool (All Editions) • Web-based system administration (Basic Edition) 	<ul style="list-style-type: none"> • Web-based administration for Server Edition (system features). • Launch existing management interfaces for call control, messaging, and one-X Portal 	<ul style="list-style-type: none"> • Web-based administration (System Manager) standard
Monitoring and alarming support	<ul style="list-style-type: none"> • Standard proactive monitoring and alarming • System Status Application (SSA) • Diagnostic tool to monitor and check the status of IP Office systems locally or remotely • Provides real-time status, and historic reports 	<ul style="list-style-type: none"> • Standard proactive monitoring and alarming • System Status Application (SSA) • Diagnostic tool to monitor and check the status of IP Office systems locally or remotely • Provides real-time status, and historic reports 	<ul style="list-style-type: none"> • Secure Access Link (SAL) • Endpoint Management • Network Routing • Central Licensing • Discovery & Inventory • Logging & Alarming • Trust Management • Single Sign On • Role Based Access Control • Bulk Import/Export • Enterprise Lightweight Directory Access Protocol (LDAP) Synchronization • Common User Provisioning • Common Console
Backup and restore system programming	<ul style="list-style-type: none"> • Automatic daily backups • Configuration is copied to the SD card once a day 	<ul style="list-style-type: none"> • Automatic daily backups 	<ul style="list-style-type: none"> • Automatic daily backups • Standard back-up can be done via FTP or email • Messaging backup can be done via FTP
Multi-site administration	<ul style="list-style-type: none"> • Standard system administration tool enables management of up to 32 systems (simultaneously) and 2,500 IP Office systems (individually) 	<ul style="list-style-type: none"> • Web-based administration for Server Edition (system features) 	System Manager Standard (up to 250 remote sites)

	IP Office 500	IP Office Server Edition	Avaya Aura® Solution for Midsize Enterprise (ME)
Miscellaneous			
Call Accounting	<ul style="list-style-type: none"> • Built-in SMDR • Optional third-party Call Accounting 	<ul style="list-style-type: none"> • Built-in SMDR • Optional third-party Call Accounting 	<ul style="list-style-type: none"> • Built-in SMDR • Optional third-party Call Accounting
CTI support	<ul style="list-style-type: none"> • Integral TAPI server within CTILink • Optional CTI Pro (Essential, Preferred and Advanced Editions only) 	<ul style="list-style-type: none"> • Integral TAPI server within CTILink • Optional CTI Pro 	<ul style="list-style-type: none"> • Application Enablement Services built-in • Integration to IBM SameTime, Microsoft OCS/Lync • Integration via TSAPI/JTAPI to multiple other reporting and contact management applications • Multiple SIP integrations with partner products • Avaya Agile Communication Environment™ (ACE) optional
Failover	<ul style="list-style-type: none"> • Based on the resiliency of the existing multi-site network. All software based • Distributed, resilient Voicemail • For single sites, a duplicate system can be added to provide full redundancy • A simple check box at installation allows designation of which site backs up the other in the event of an outage—no additional server required 	<ul style="list-style-type: none"> • Based on the resiliency of the existing multi-site network. All software based • Distributed, resilient Voicemail • For single sites, a duplicate server can be added to provide full redundancy of up to 1,000 userszzzz • A simple check box at installation allows designation of which site backs up the other in the event of an outage 	<ul style="list-style-type: none"> • Fast Reboot High Availability covering the full application server optional • RAID on hard drives and software RAM failover. • Local survivable processor (LSP) for Telephony in remote sites
Tenant Service	<ul style="list-style-type: none"> • Not supported 	<ul style="list-style-type: none"> • Not supported 	<ul style="list-style-type: none"> • Supports up to 100 businesses in one system

© 2012 Avaya Inc. All Rights Reserved.

All trademarks identified by ®, ™, or ™ are registered marks, trademarks, and service marks, respectively, of Avaya Inc.
06/12