

System Edition Licenses

These license are used to set what range of features the IP Office system supports.

• Essential Edition

Any IP Office running IP Office Release 5 or higher software is licensed by default for **Essential Edition** mode (no license for this is shown in the configuration). The following additional licenses can be added to enable additional services and features.

- **Essential Edition Additional Voicemail Ports** : *IPO LIC R6 ESSNTL EDDITION ADD 2 - 229423.*
For IP500 V2 only. By default the mandatory System SD card is also used to provide 2 ports of embedded voicemail. This license can be used to add additional ports up to the maximum of 6.

• Preferred Edition (Voicemail Pro) : *IP400 LIC PREFRD (VMPRO) - 171991.*

This license enables support for Voicemail Pro as the IP Office's voicemail server with 4 voicemail ports. The **Preferred Edition** license allows the voicemail server to provide the services listed below. Additional license can be added for additional voicemail features, these are detailed separately. This license was previously called **Voicemail Pro (4 ports)**.

- Mailboxes for all users and hunt groups.
- Announcements for users and hunt groups.
- Customizable call flows.
 - Call recording to mailboxes.
- Campaigns.
- TTS email reading for users licensed to **Mobile Worker** or **Power User** profiles.
- Use of **Conference Meet Me** functions on IP500 and IP500 V2 systems.

• Advanced Edition

This license enables the additional features listed below. A **Preferred Edition** license is a pre-requisite for this license.

- *IPO LIC R6 ADV EDITION RFA LIC:DS - 229424.*
- *IPO LIC R6 ADV EDITION TRIAL RFA LIC:DS - 229425.*
- Support for Customer Call Reporter.
- Voicemail Pro database interaction (IVR).
- Voicemail Pro call flow generic TTS (8 ports).^[1]
- Voicemail Pro Visual Basic Scripting.
- Voicemail Pro call recording to ContactStore.^[2]

1. Provides up to 8 ports of TTS for use with Speak Text actions within Voicemail Pro call flows. Not used for user TTS email reading.

2. Note: In a Small Community Network using centralized voicemail, this license only enables ContactStore support for the central IP Office. Remote IP Offices in the network require their own Advanced Edition license or a **VMPro Recordings Administrator** license.

Upgrade Licenses

Existing IP Office systems being upgraded to IP Office Release 6 require a software upgrade license.

• Software Upgrade

Existing IP Office systems being upgraded to IP Office Release 6 require a upgrade license.

- *IPO LIC UPG R6.0 SML - 229421*
This license can be used to upgrade systems with up to 32 users and no external expansion modules.
- *IPO LIC UPG R6.0 - 229420.*
This license can be used to upgrade system with more than 32 users or external expansion modules.
- *IPO LIC UPG R6 to R10 - 229422.*
This license can be used to upgrade systems of an size and allow that system to run future upgrades up to IP Office Release 10.

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Last Modified: 20/02/2010