



# What's New with IP Office Release 8.0

## Avaya one-X® Mobile Preferred

*Bring your desktop collaboration experience to Android smart phones*

For small and midsize businesses, enabling mobile employees to be productive and accessible no matter where they're working is critical to keeping business moving. With Avaya IP Office one-X® Mobile Preferred (available with IP Office Preferred Edition), associates get the capabilities that keep them productive at their desks – instant messaging, presence, corporate directory access, voice mail, conference calling, and more – right on their smart phones\*.

Simplified unified communications helps keep your business responsive to customers.

### Capabilities

**Instant Messaging** – Now you can chat with colleagues wherever you are. Send instant messages to get quick answers to questions, finalize decisions, and ensure the highest customer service. Colleagues in the office get messages on their PC desktop for quick responses.

**Simplified Call Control** – one-X Mobile Preferred makes it quick and easy to call. By linking directly into your corporate directory, IP Office enables mobile workers to call colleagues with just a simple tap of their smart phone screen.

**Presence** – See who's on the phone, out of the office, or busy – no matter where you happen to be. Let your associates know your status when out of the office to ensure the most efficient use of everyone's time.

**Visual Voice Mail** – With the influx of messages every day, visual voice mail helps you take control of them. See who called and left a message, and prioritize which messages you listen to – and respond to – first.

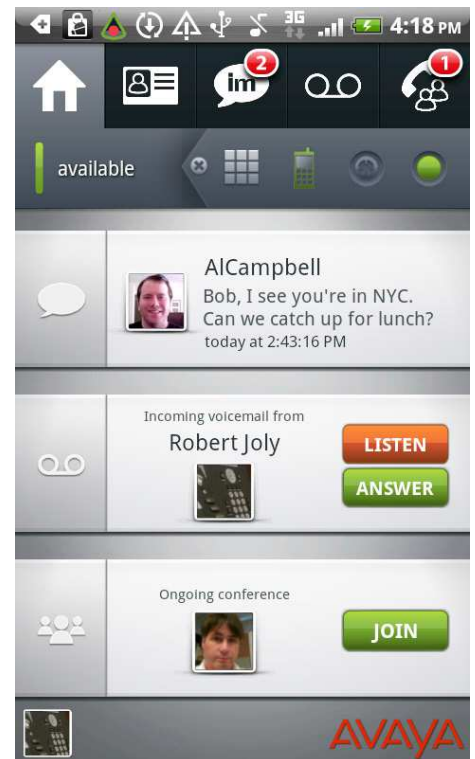
**Conference Calling** – Productivity soars when you get all the right people together to make decisions. One-X Mobile Preferred delivers to your smart phone the conference calling capabilities you have in the office – the ability to schedule a conference “on the fly”, mute participants, and more.

**Geo Location** – Know exactly where your mobile associates are at all times. Dispatch the service tech closest to your customer to help improve customer response times and customer satisfaction.

### Benefits

**Non-stop Productivity** – Mobile employees stay productive and responsive to customers and colleagues anytime, anywhere.

**Increased Responsiveness** – Being responsive helps keep business moving along at today's fast pace. Decisions are made faster and employees find it easier to deliver on commitments.



### Improved Customer Satisfaction –

When customers find it quick and easy to reach sales and service people, customer satisfaction improves.

**Generate Revenue** – Providing sales and service people with the tools to stay productive and responsive while away from their desks helps these mobile workers handle more revenue generating opportunities.

**To learn more, contact your Avaya authorized partner.**

\* Currently available on Android 2.x OS devices; compatibility with Apple iPhone OS in upcoming release.