

## SAP Codes

Update with IP500 PRI-U trunk daughter card details. Also update the IP Office 4.1 CD/DVD codes and Voicemail Pro 4.1 CD code.

### IP Office Control Units

Variant	Companding	Country	SAP Code
<b>IP500 Office.</b>	-	All	700417207
<b>IP412 Office.</b>	A-Law	Rest of World	700234479
	U-Law	North America	700350408
<b>IP406 V2 Office DS.</b>	A-Law	Rest of World	700343536
	U-Law	North America	700359946
<b>Small Office Edition 4T+4A+8DS (3 VoIP)</b>	A-Law	Rest of World	700280209
	U-Law	North America	700350424
<b>Small Office Edition 4T+4A+8DS (16 VoIP)</b>	A-Law	Rest of World	700280217
	U-Law	North America	700350432

- IP400 and Small Office Edition control units are supplied with an external power supply unit but not a locale specific power cord. All control units are available in either North America or Rest of World variants. The choice controls various default settings of the unit. For E911 support a North American variant control unit must be used. The companding can be changed once a unit is installed.
- IP500 control units have an integral power supply unit but are not supplied with a locale specific power cord. The appropriate Mu-Law or A-Law Smart Card feature key dongle must be order with the control unit.

### IP500 Base Cards

IP500 Base Cards			Country	SAP Code
<b>Digital Extension</b>	<b>IPO 500 Extn Card Dgtl Sta 8</b>	IP Office 500 Extension Card Digital Station 8	All	700417330
<b>Analog Extension</b>	<b>IPO 500 Extn Card Phone 2</b>	IP Office 500 Extension Card Phone 2	All	700431778
	<b>IPO 500 Extn Card Phone 8</b>	IP Office 500 Extension Card Phone 8	All	700417231
<b>VCM</b>	<b>IPO 500 MC VCM 32</b>	IP Office 500 Media Card Voice Coding Module 32	All	700417389
	<b>IPO 500 MC VCM 64</b>	IP Office 500 Media Card Voice Coding Module 64	All	700417397
<b>Carrier Card</b>	<b>IPO 500 Carrier Card</b>	IP Office 500 Carrier Card	All	700417215
<b>4-Port Expansion Card</b>	<b>IPO IP500 Exp Card 4 Port Card</b>	Includes 4 yellow 2 metre interconnect cables.	All	700472889

### IP500 Trunk Daughter Cards

Variant			Country	SAP Code
<b>Analog</b>	<b>IPO 500 Trnk Anlg 4 Uni</b>	IP Office 500 Trunk Card Analog 4 Universal	All	700417405
<b>PRI</b>	<b>IPO 500 Trnk PRI 1 Uni</b>	IP Office 500 Trunk Card Primary Rate 1 Universal	All	700417439
	<b>IPO 500 Trnk PRI 2 Uni</b>	IP Office 500 Trunk Card Primary Rate 2 Universal	All	700417462
<b>BRI</b>	<b>IPO 500 Trnk BRI 4 Uni</b>	IP Office 500 Trunk Card Basic Rate 4 Universal	All	700417413
	<b>IPO 500 Trnk BRI 8 Uni</b>	IP Office 500 Trunk Card Basic Rate 8 Universal	All	700417421

## IP400 Trunks Cards

Variants		Country	SAP Code	SOE	IP406 V2	IP412	IP500
<b>Analog</b>	<b>ATM4 Uni (Loop-Start)</b>	All	700359938	✗	✓	✓	✓
	<b>IP400 Analog 4 (Loop-Start)</b>	North and South America	700185192	✗	✓	✓	✗
	<b>IP400 Analog 4 EU (Loop-Start)</b>	Europe	700241672	✗	✓	✓	✗
	<b>IP400 Analog 4 NZ (Loop-Start)</b>	New Zealand	700241706	✗	✓	✓	✗
<b>BRI</b>	<b>IP400 BRI 8 (UNI)</b>	All except China	700262017	✓	✓	✓	✓
	<b>IP400 BRI</b>	All	700185168	✓	✓	✓	✗
<b>T1/PRI</b>	<b>IP400 PRI 24 T1</b>	North America	700185200	✓	✓	✓	✓
	<b>IP400 PRI 48 T1</b>	North America	700185218	✗	✓	✓	✓
<b>E1 PRI</b>	<b>IP400 PRI 30 E1 (1.4)</b>	All except China and CALA.	700272461	✗	✓	✓	✓
	<b>IP400 PRI 60 E1</b>	All except China and CALA.	700185184	✗	✓	✓	✓
<b>E1R2</b>	<b>IP400 PRI 30 E1R2 RJ45</b>	CALA, Korea, China	700241631	✗	✓	✓	✓
	<b>IP400 PRI 60 E1R2 RJ45</b>	CALA, Korea, China	700241649	✗	✓	✓	✓
	<b>IP400 PRI 30 E1R2 COAX</b>	CALA	700241656	✗	✓	✓	✗
	<b>IP400 PRI 60 E1R2 COAX</b>	CALA	700241664	✗	✓	✓	✗
<b>WAN</b>	<b>IP400 WAN Expansion</b>	All	700289713	✓	✗	✗	✗

## IP500 External Expansion Modules

Expansion modules include an external power supply unit (PSU) and a 1m blue interconnect cable. They do not include a locale specific power cord for the external PSU or any phone extension cables.

Variant		Country	SAP Code	SOE	IP406 V2	IP412	IP500	IP500 4-Port Exp
<b>Analog Trunk</b>	<b>IPO 500 Analog Trunk 16</b>	US	700449473	✗	✓	✓	✓	✓
<b>BRI So8</b>	<b>IPO 500 BRI So8</b>	All	700449515	✗	✓	✓	✓	✓
<b>Digital Station</b>	<b>IPO 500 Digital Station 16</b>	All	700449499	✗	✓	✓	✓	✓
	<b>IPO 500 Digital Station 30</b>	All	700426216	✗	✓	✓	✓	✓
<b>Analog Phone</b>	<b>IPO 500 Phone 16</b>	All	700449507	✗	✓	✓	✓	✓
	<b>IPO 500 Phone 30</b>	All	700426224	✗	✓	✓	✓	✓

## IP400 External Expansion Modules

Expansion modules include an external power supply unit (PSU) and a 1m blue interconnect cable. They do not include a locale specific power cord for the external PSU or any phone extension cables.

Variant		Country	SAP Code	SOE	IP406 V2	IP412	IP500	IP500 4-Port Exp
<b>Analog Trunk</b>	<b>IP400 Analog Trunk 16</b>	North America/CALA	700211360	✗	✓	✓	✓	✗
		Europe	700241680	✗	✓	✓	✓	✗
		New Zealand	700241698	✗	✓	✓	✓	✗
<b>Digital Station</b>	<b>IP400 Digital Station 16 V2</b>	All	700359839	✗	✓	✓	✓	✓
	<b>IP400 Digital Station 30 V2</b>	All	700359847	✗	✓	✓	✓	✓


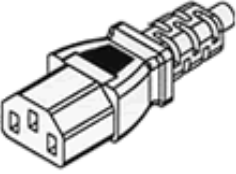
	<b>IP400 Digital Station 16</b>	All	700184807	✗	✓	✓	✓	✗
	<b>IP400 Digital Station 30</b>	All	700184880	✗	✓	✓	✓	✗
<b>Phone</b>	<b>IP400 Phone 8 V2</b>	All	700359896	✗	✓	✓	✓	✓
	<b>IP400 Phone 16 V2</b>	All	700359904	✗	✓	✓	✓	✓
	<b>IP400 Phone 30 V2</b>	All	700359912	✗	✓	✓	✓	✓
	<b>IP400 Phone 8</b>	All	700184773	✗	✓	✓	✓	✗
	<b>IP400 Phone 16</b>	All	700184781	✗	✓	✓	✓	✗
	<b>IP400 Phone 30</b>	All	700184799	✗	✓	✓	✓	✗
<b>SO (BRI)</b>	<b>IP400 So8</b>	All	700185077	✗	✓	✓	✓	✓
<b>WAN</b>	<b>IP400 WAN3</b>	All	700185028	✗	✓	✓	✗	✗
	<b>IP400 WAN3 10/100</b>	All	700262009	✗	✓	✓	✗	✗

## Internal Cards

Variants		Country	SAP Code	SOE	IP406 V2	IP412	IP500
<b>Modem Cards</b>	<b>Modem 2 Card</b>	All	700185226	✗	✓	✓	✗
	<b>Internal Modem Card</b>	All	700343452	✗	✓	✓	✗
<b>Embedded Voicemail Memory Cards</b>	<b>Small Office Edition</b>	All	700289721	✓	✗	✗	✗
	<b>IP406 V2</b>	All	700343460	✗	✓	✗	✓
<b>Wireless Cards</b>	<b>Small Office Edition</b>	All	700289739	✓	✗	✗	✗
<b>IP400 Voice Compression Modules (25ms)</b>	<b>VCM 5</b>	All	700185119	✗	✓	✓	✗
	<b>VCM 10</b>	All	700185127	✗	✓	✓	✗
	<b>VCM 20</b>	All	700185135	✗	✓	✓	✗
	<b>VCM 30</b>	All	700293939	✗	✓	✓	✓
<b>IP400 Voice Compression Modules (64ms)</b>	<b>VCM 4</b>	All	700359854	✗	✓	✓	✓
	<b>VCM 8</b>	All	700359862	✗	✓	✓	✓
	<b>VCM 16</b>	All	700359870	✗	✓	✓	✓
	<b>VCM 24</b>	All	700359888	✗	✓	✓	✓

## Power Supply Units

The following power supply units are used with IP Office control units and expansion modules. Normally the appropriate PSU is supplied with the IP Office control unit or expansion module. Note however that a locale specific power cord is not included with each control unit or expansion module.

Variant	Used with	Country	SAP Code
	<b>40W Unearthed PSU</b> <b>Uses IEC60320 C7 power cords.</b> <ul style="list-style-type: none"> <li>• IP403.</li> <li>• IP406 V1.</li> <li>• Analog.</li> <li>• Digital Station V1.</li> <li>• Phone V1.</li> </ul>	All	700210792
	<b>45W Earthed PSU</b> <b>Uses IEC60320 C13 power cord.</b>	All	700284938
	<b>60W Earthed PSU</b> <b>Uses IEC60320 C13 power cord.</b> <ul style="list-style-type: none"> <li>• IP406 V2.</li> <li>• IP412.</li> <li>• Digital Station V2.</li> <li>• Phone V2.</li> <li>• So8.</li> <li>• WAN3 10/100.</li> </ul>	All	700357387

The following power supply units have various applications. They are used to provide power to 4600 Series and 5600 Series IP phones. They are also used to provide power to other phone types when those phones are supporting an XM24, EU24 or EU24BL add-on unit. Note: An appropriate locale specific power cord is required for the power supply unit. These units are not support for use with 1600 Series phones.

Variant		SAP Code
<b>1151D1 Power Supply.</b>	With CAT5 cable.	700434897
<b>1151D2 Power Supply with battery backup.</b>	With CAT5 cable.	700434905
<b>1151D1/1151D2 Power Cord.</b>	USA	405362641
	Europe	407786623
	Australia and New Zealand	407786631
	India	407790591
	United Kingdom	407786599
	Argentina	408161453

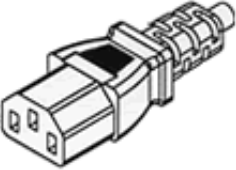


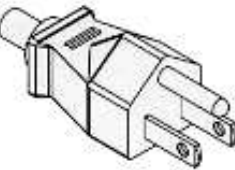
The following items are associated with providing IEEE 802.3af Power-over-Ethernet (PoE) to devices including Avaya IP phones. For full details refer to the IP Office IP Phone Installation Manual.


Variant		SAP Code
<b>1U Mid-Span Power Distribution Unit</b>	<b>6 Ports</b>	700409675
	<b>6 Ports + SNMP</b>	700409691
	<b>12 Ports*</b>	700250525
	<b>12 Ports + SNMP*</b>	700253107
	<b>24 Ports*</b>	700180433
	<b>24 Ports + SNMP</b>	700409717
<b>Cisco Catalyst Power Adapter*.</b>		700259369

\*These items are no longer available as new from Avaya.

## Power Cords

IP Office control unit and expansion module power supply units are not supplied with a power cord. The appropriate power cord must be ordered or sourced locally.

Power Cord Type	Power Outlet Plug Type	Locales	SAP Codes
Earthed Power Cords (IEC60320 C13) 	CEE7/7 (Schuko) 	Europe and South Africa.	700289762
Control Units <ul style="list-style-type: none"> <li>• IP500.</li> <li>• IP406 V2.</li> <li>• IP412.*</li> <li>• Small Office Edition.</li> </ul>	BS1363 	Czech Republic, Ireland, United Kingdom.	700289747
IP400 External Expansion Modules <ul style="list-style-type: none"> <li>• Digital Station V2.</li> <li>• Phone V2.</li> <li>• So8.*</li> <li>• WAN3 10/100.*</li> </ul>	NEMA5-15P / CS22.2 No.42 	North, Central and South America.	700289770
	CPCS-CCC	China.	700261977

Unearthed Power Cord (IEC60320 C7)  IP400 External Expansion Modules • Analog. • Digital Station V1. • Phone V1.	CEE7/16 (Europlug)	Europe and South Africa.	700213382
	BS1363	Czech Republic, Ireland, United Kingdom.	700213374
	NEMA1-15	North, Central and South America.	700213390
		Korea.	700254519
		China.	700314172

The following additional power cords are available for use with the Avaya 1151D1 and 1151D2 power supply units.

1151D1/1151D2 Power Cord	SAP Code
USA	405362641
Europe	407786623
Australia and New Zealand	407786631
India	407790991
United Kingdom	407786599
Argentina	408161453

## Cables

Cable	Description	SAP Code	Length
<a href="#">25-Way DTE Cable</a>	Connects to a IP403 or IP406 V1 control unit. 25-Way D-type plug to 9-way D-type socket.	700213432	2m/6'6".
<a href="#">9-Way DTE Cable</a>	Connects to an SOE, IP406 V2 or IP412 control unit. 9-Way D-type plug to 9-way D-type socket.	-	2m/6'6".
<a href="#">Structured Cabling DS Line Cable</a>	Connects from RJ45 sockets to RJ11 socketed DS and analog phones.	700047871	4m/13'2".
<a href="#">BRI/PRI Trunk Cable</a>	Connects BRI/PRI trunk ports to the line providers network termination point. RJ45 to RJ45. Red.	700213440	3m/9'10".
<a href="#">IP500 BRI So Converter Cable</a>	Provides the 100ohm terminating resistors necessary for an IP500 BRI trunk daughter card port set to S-Bus mode. Also provides the cable crossover. RJ45 plug to RJ45 socket.	700458649	25cm/10"
<a href="#">Expansion Interconnect Cable</a>	Connects the control unit to expansion modules (except WAN3 modules). RJ45 to RJ45. Blue.	700213457	1m/3'3".
	Longer yellow cable version for use with IP500 4-Port Expansion card.	700472871	2m/6'6"
<a href="#">LAN Cable</a>	Connects from IP Office LAN ports to IP devices. RJ45 to RJ45. Grey.	700213481	3m/9'10".
<a href="#">LAN Interconnect Cable</a>	Connects WAN3 module to the control unit. Replace with a LAN crossover cable for IP412 control units. Green.	700213465	1m/3'3".

<a href="#">LAN Crossover Cable</a>	Used for connection of IP devices to LAN ports on the IP412 control unit. Black	700213473	3m/9'10".
<a href="#">V.24 WAN Cable</a>	37-Way D-type plug to 25-way D-type plug.	700213416	3m/9'10".
<a href="#">V.35 WAN Cable</a>	37-Way D-type plug to 34-way MRAC plug.	700213424	3m/9'10".
<a href="#">X.21 WAN Cable</a>	37-Way D-type plug to 15-way D-type plug.	700213408	3m/9'10".

## Mounting

Rack Mounting Kits	SAP Code	Note
<b>IP400 Rack Mounting Kit</b>	700210800	One per IP400 control unit or IP400 external expansion module.
<b>IP500 Rack Mounting Kit</b>	700429202	One per IP500 control unit or IP500 external expansion module.
<b>IP500 Wall Mounting Kit</b>	700430150	One per IP500 control unit.
<b>IP500 Blanking Plate Kit</b>	700429194	Includes 3 front panels for the IP500 control unit.
<b>Barrier Box Rack Mounting Kit</b>	700293905	Up to 8 IP Office Barrier Boxes.

## Barrier Boxes

IP Office Barrier Boxes	SAP Code	
<b>IP400 Phone Barrier Box</b>	700293897	Use with Phone V1 module. Includes an RJ45 to RJ11 cable and functional earth lead.
<b>IP400 Phone Barrier Box V2 (101V)</b>	700385495	Use with Phone V2 module. Includes an RJ45 to RJ11 cable and functional earth lead.

## Feature Keys Dongles

Feature Key Dongle	SAP Code
<b>Parallel Port Feature Key</b>	700185234
<b>USB Port Feature Key</b>	700261506
<b>Serial Port Feature Key</b>	700293095
<b>Smart Card Feature Key (Mu-Law)</b>	700417470
<b>Smart Card Feature Key (A-Law)</b>	700417488

## General Licenses

License	RFA Name	SAP	
<b>DECT Integration (ports)</b>	IP400 CTI DECT	8	171989
		16	174457
		64	174458
<b>Conferencing Center</b>	IP400 Conferencing Center	182302	
<b>SoftConsole (users)</b>	IP400 SoftConsole	171987	
<b>Compact Business Center</b>	IP400 CBC	171993	
<b>Small Office Edition WiFi</b>	IP400 Access Point	182197	
<b>Microsoft CRM Integration (users)</b>	IP400 Microsoft CRM Intgr	180588	
<b>IPSec Tunneling</b>	IP400 IPSec VPN	182301	
<b>Mobile Twinning or Mobility Features</b>	IPO Lic Mobile Twinning	1	195569
		5	195570
		10	195571
		20	195572
		50	195573
<b>SIP Trunk Channels</b>	IPO LIC SIP TRNK RFA	1	202967
		5	202968

		10	202969
		20	202970
<b>Advanced Small Community Networking</b>	IPO LIC ADVANCED NTWKG		202966
<b>IP End-points</b>	IP400 IP Endpoint	1	174956
		5	174957
		10	174958
		20	174959
		50	174960
		100	174961
<b>VPN IP Extensions</b>	VPN Phone	1	213980
		5	213981
		10	213982
		25	213983
		50	213984
		100	213985
		Unlimited	213986
		Trial (10)	213987

### CCC Licenses

License	RFA Name		SAP
<b>CCC Server</b>	IP400 CCC SV		171994
<b>CCC Agents</b>	IP400 CCC AGT	5	171995
		10	174469
		20	174470
		50	174471
<b>CCC Supervisors</b>	IP400 CCC SUP	1	171996
		5	184730
		10	184731
		20	184732
<b>CCC PC Wallboards</b>	IP400 CCC PCW	5	172786
		10	174472
		20	174473
		50	174474
<b>CCC Spectrum Wallboards</b>	IP400 CCC Wallboard	4	176196
<b>Report Viewer</b>	IP400 CCC Report	5	184726
		10	184727
		20	184728
<b>CCC Agent Rostering</b>	IP400 CCC Rostering		171997
<b>CCC Designer (users)</b>	IP400 CCC Designer		171999

### CCR Licenses

License	RFA Name		SAP
<b>CCR SUP</b>	IPO CUSTMR CALL REPORTER YSPV LIC	1	217655
		10	217656
		20	217657
<b>CCR Agents</b>	IPO CUSTMR CALL REPORTER XAGT LIC	1	217650
		5	217651
		10	217652

		20	217653
		50	217654
<b>CCR CCC UPG</b>	IPO CUSTMR CALL REPORTER UPG LIC		217658

### CTI Licenses

License	RFA Name	SAP
<b>CTI Link Pro</b>	IP400 CTI RFA	171988
<b>Wave User</b>	IP400 TAPI WAV RFA 4	177466

### IP500 Licenses

License	RFA Name		SAP
<b>IP500 Upgrade Standard to Professional</b>	IP500 IPO EXP UPG TO PRO		202959
<b>IP500 Voice Networking</b>	IP500 VOICE NTWKG BASE 4 LIC	4	202960
	IP500 VOICE NTWKG ADD LIC	-	205450
<b>IP500 Universal PRI (Additional channels)</b>	IP500 T1 Channels Add	2	215180
		8	215181
		32	215182
	IP500 E1 Channels Add	2	215183
		8	215184
		32	215185
	IP500 E1R2 Channels Add	2	215186
		8	215187
		22	215188
<b>IP500 VCM Channels</b>	IP500 VCM LIC 4 CH	+4	202961
	IP500 VCM LIC 8 CH	+8	202962
	IP500 VCM LIC 16 CH	+16	202963
	IP500 VCM LIC 28 CH	+28	202964
	IP500 VCM LIC 60 CH	+60	202965

### Phone Manager Licenses

License	RFA Name		SAP
<b>Phone Manager Pro (per seat)</b>	IP400 Phone Manager Pro	1	177468
		5	177469
		10	177470
		20	177471
		50	177472
<b>Phone Manager Pro IP Audio Enabled (per user)</b>	IP400 IPPRO	1	171992
		5	174463
		10	174464
		20	174465
		50	174466

### Voicemail Licenses

License	RFA Name	SAP
<b>AUDIX Voicemail</b>	IP400 AUDIX	177467



<b>Voicemail Pro (4 ports)</b>	IP400 Voicemail Pro		171991
<b>Additional Voicemail Pro (ports)</b>	IP400 Voicemail Pro	2	174459
		4	174460
		8	174461
		16	174462
<b>VMPRO Networked Messaging</b>	IP400 Networked Messaging		182297
<b>Integrated Messaging</b>	IP400 Integrated Messaging Pro		171990
<b>VMPRO TTS (ScanSoft)</b>	IP400 Avaya TTS		182299
<b>VMPRO TTS (Generic)</b>	IP400 3rd Party TTS		182303
<b>VMPRO VB Script</b>	IP400 VB Scripting		182300
<b>VMPRO Database Interface</b>	IP400 3rd Party IVR		182298
<b>VMPRO Recordings Administrators</b>	IP400 ContactStore for IPO		187166
<b>UMS Web Services</b>	IPO LIC VMPRO UMS	1	217880
		5	217881
		10	217882
		20	217883
		50	217884
		Trial	217890

### IP DECT Licenses

See [IP DECT section](#). IP DECT licenses are entered into the IP DECT system configuration, not the IP Office configuration.

### 60 Day Trial Licenses

These licenses start expiring from the day the license is generated, not the date of installation. Each license will only be generated once for a given Feature Key dongle serial number.

License	RFA Name	SAP
<b>Preferred Edition</b>	<i>IPO LIC PREFERRD (VM PRO) TRIAL RFA LIC:DS</i>	189782
<b>Advanced Edition</b> <i>Also enables 20 CCR agents.</i>	<i>IPO LIC ADVANCED RFA TRIAL LIC:DS</i>	227044
<b>Power User (Users)</b>	<i>IPO LIC POWR USER RFA TRIAL 5 LIC:CU</i>	227052
<b>Teleworker (Users)</b>	<i>IPO LIC TELEWORKER RFA TRIAL 5 LIC:CU</i>	227055
<b>Mobile Worker (Users)</b>	<i>IPO LIC MOBILE WORKER TRIAL RFA 5 LIC CU</i>	195574
<b>Receptionist (Users)</b>	<i>IPO LIC RECEPTIONIST RFA 1 TRIAL LIC:CU</i>	189783
<b>VMPRO Networked Messaging</b>	<i>IPO LIC NTWKD MSGING TRIAL RFA LIC:DS</i>	189776
<b>VMPRO TTS (ScanSoft)</b>	<i>IPO LIC AVAYA TTS TRIAL RFA 1 LIC:CU</i>	189778
<b>VM Pro TTS (Generic)</b>	<i>IPO LIC 3RD PRTY TTS TRIAL RFA LIC:CU</i>	189781
<b>VMPRO VB Script</b>	<i>IPO LIC VB SCRIPTING TRIAL RFA LIC:DS</i>	189779
<b>Conferencing Center</b>	<i>IPO LIC CONF CENTER TRIAL RFA LIC:DS</i>	189780
<b>Audix Voicemail</b>	<i>IPO LIC ACM CENTRAL VM TRIAL LIC:DS</i>	189786
<b>IPSec Tunneling</b>	<i>IPO LIC IPSec VPN RFA TRIAL LIC:DS</i>	189806
<b>SIP Trunk Channels</b>	<i>IPO LIC SIP TRUNKING TRIAL RFA 5</i>	205820
<b>IP500 Voice Networking</b>	<i>IPO LIC IP500 VCE NTWK ADD 4 TRIAL</i>	205823
<b>UMS Web Services</b>	<i>IPO LIC UMS 10 USER TRIAL</i>	217890

### **IP Office Application CDs/DVDs**

Application	Variant	SAP Code
<b>Voicemail Pro CD</b>	<b>4.2</b>	700459357
	<b>4.1</b>	700448954

	<b>4.0</b>	700428592
	<b>3.2</b>	700407588
	<b>3.1</b>	700380405
	<b>3.0</b>	700350457
	<b>2.1</b>	700330970
	<b>2.0</b>	700304546
<b>Voicemail Pro ScanSoft Text-to-Speech (TTS)</b>	–	700293921
<b>Conferencing Center</b>	<b>3.2</b>	700407596
	<b>3.1</b>	192226
	<b>3.0</b>	700372287
	<b>2.1</b>	700293913
<b>IP Office Software Developer's Kit (SDK)</b>	–	700188873
<b>Compact Contact Center (CCC)</b>	<b>5.2</b>	700451545
	<b>5.0</b>	700330962
	<b>4.0</b>	700188881
<b>IP Office User and Administration CD Set</b>	<b>4.2</b>	700459332
	<b>4.1</b>	700449457
	<b>4.0</b>	700428576
	<b>3.2</b>	700407604
	<b>3.1</b>	700380389
	<b>3.0</b>	700345879
	<b>2.1</b>	700329725
	<b>2.0</b>	700304074
<b>IP Office Applications DVD</b>	<b>5.0</b>	700472863
	<b>4.2</b>	700459340
	<b>4.1</b>	700449465
	<b>4.0</b>	700428584
	<b>3.2</b>	700407612
	<b>3.1</b>	700380397

## 1600 Series Phones

Ethernet cord sold separately. Local power sold separately. PoE adapter sold separately.

Material Description	Code
<b>Phones</b> (Ethernet cord sold separately. Local power sold separately. PoE adapter sold separately.)	
1603 IP Phone	700415540
1603SW IP Phone	700458508
1608 IP Phone	700415557
1616 IP Phone	700450190
BM32 Button Module for 1616 (includes cable and bridge)	700415573
<b>Accessories</b>	
CAT5 Ethernet Cable (14 ft)	700383326
CAT5 Ethernet Cable (1 ft)	700436710
1608 Wall Mount Kit (Includes 1 ft Ethernet cable and screws)	700415623
1616 Wall Mount Kit (Includes 1 ft Ethernet cable and screws)	700415631

<b>Power Adapters</b>	
1603 PoE adapter	700415607
Power Adapter for 1600 IP Phones 5V US	700451230
Power Adapter for 1600 IP Phones 5V UK	700451248
Power Adapter for 1600 IP Phones 5V EU	700451255
Power Adapter for 1600 IP Phones 5V ARGENTINA	700451263
Power Adapter for 1600 IP Phones 5V KOREA	700451271
Power Adapter for 1600 IP Phones 5V CHINA	700451289
Power Adapter for 1600 IP Phones 5V AUSTRALIA	700451297
<b>Replacement Parts</b>	
1600 Series BM32 Cable	700415581
1600 Series BM32 Bridge	700415599
1603 Plastic Label Covers (10)	700419831
1608 Plastic Label Covers (10)	700415664
1616/BM32 Plastic Label Covers (20)	700415672
1603 Wedge Stand	700415615
1608 Flip Stand	700415714
1616 Flip Stand	700415722
1600 Series BM32 Flip Stand	700432800
1600 Series Handset (Cord sold separately)	700427495
1600 Series 9 inch Handset Code (Black)	700429707
9600/1600 Series 25 inch Handset Cord (Grey)	700383821
Amplified Handset	700446388
<b>Labels</b>	
1603 Paper DESI Labels - Pack of 50 Labels (8.5" x 11")	700415706
1608 Paper DESI Labels - Pack of 50 Labels (8.5" x 11")	700415649
1616/BM32 Paper DESI Labels - Pack of 50 Labels (8.5" x 11")	700415656
1603 Paper DESI Labels - Pack of 50 Labels (A4)	700434210
1608 Paper DESI Labels - Pack of 50 Labels (A4)	700434228
1616/BM32 Paper DESI Labels - Pack of 50 Labels (A4)	700434236
<b>Headsets</b>	
HIS Headset Cable for 9600 & 1608/1616 IP Phones	700409881
SupraElite Monaural (One Ear) Voice Tube (HIS cable required)	700343718
SupraElite Monaural (One Ear) Noise Cancelling (HIS cable required)	700343726
SupraElite Monaural (Two Ear) Voice Tube (HIS cable required)	700343734
SupraElite Monaural (Two Ear) Noise Cancelling (HIS cable required)	700343742
AWH-55+ Wireless Headset	700428204
AWH-65+ Wireless Headset - UK	700428212
AWH-65+ Wireless Headset - EURO	700428220
AWH75N Executive Wireless Headset NAR	700446313
AWH75N Executive Wireless Headset EU	700446321
AWH75N Executive Wireless Headset UK	700446339
ABT-35+S Headset & Base - NA	700428170
ABT-35+S Headset & Base - EURO	700428196

## 2400 Series Phones

Variant		SAP Code
<b>2402</b>	<b>Multi-grey</b>	700381973
<b>2410</b>	<b>Multi-grey</b>	700381999
<b>2420D</b>	<b>Multi-grey</b>	700381585

<b>Replacement Handset</b>	<b>Dark Grey</b>	700203797
<b>Amplified Handset</b>	<b>Dark Grey</b>	700229735
<b>Noisy Location Handset</b>	<b>Dark Grey</b>	700229743
<b>Push to Talk Handset</b>	<b>Dark Grey</b>	700229727
<b>201B Recorder Interface for 2420/5420D</b>		700381635

### 3600 Series Phones

Variant		SAP Code
<b>3616 Wireless Phone.</b>		700413040
<b>3620 Wireless Phone.</b>		700413065
<b>Additional battery pack for 3616</b>		700277387
<b>Desktop charger for 3616.</b>		700412901
<b>Belt Clip for 3616.</b>		700413057
<b>3626 Wireless Phone.</b>		700413024
<b>Additional battery pack for 3626</b>		700277395
<b>Desktop charger for 3626</b>		700412919
<b>Charger Power Supply</b>	<b>Europe</b>	700412810
	<b>United Kingdom</b>	700412828
	<b>Switzerland</b>	700412836
<b>3626 8-Gang changer.</b>		700412927
<b>Belt Clip for 3626.</b>		700413131
<b>3626 Vinyl case with keypad cover.</b>		700412984
<b>3626 Carry case.</b>	<b>Yellow</b>	700289309
<b>3626 Carry case with keypad cover</b>	<b>Black</b>	700289317
	<b>Yellow</b>	700289325
<b>3616/3626 Configuration Cradle</b>		700375934
<b>Avaya Voice Priority Processor 10 (AVPP 10)</b>		700413164
<b>Avaya Voice Priority Processor 20 (AVPP 20)</b>		700413172
<b>AVPP Power Supply</b>	<b>Europe</b>	700412844
	<b>United Kingdom</b>	700412851
	<b>Switzerland</b>	700412869
<b>Netlink OAI Gateway</b>		700245756
<b>Rack Mount Kit</b>		700245459

Variant	SAP Code
<b>AWTS 3641 WRLS PHONE.</b>	700430408
<b>AWTS 3645 WRLS PHONE.</b>	700430416
<b>AWTS 3641 Single Charger Bundle- includes phone, standard battery and single charger.</b>	700436736
<b>AWTS 3645 Single Charger Bundle- includes phone, single charger and standard battery.</b>	700436744
<b>AWTS 3641 Dual Charger Bundle- includes phone, dual charger and two extended batteries.</b>	700436751
<b>AWTS 3645 Dual Charger Bundle- includes phone, dual charger and two extended batteries.</b>	700436769

### 3700 Series Phones

See IP DECT section.

**3810 Phones**

Item	SAP Code
<b>3810 Set - Includes phone, base station, charger, belt clip and power supply units for charger and base station.</b>	700305105

**4400 Series Phones**

Variant		SAP Code
<b>4406D+</b>	<b>White</b>	108199019
	<b>Black</b>	108199027
<b>4412D+</b>	<b>White</b>	108199043
	<b>Black</b>	108199050
<b>4424D+</b>	<b>White</b>	108199076
	<b>Black</b>	108199084
<b>DSS4450</b>	<b>White</b>	108199407
	<b>Black</b>	108199696
<b>Power Supply for 4450</b>		108596412
<b>Small Stand for 4406 or 4450</b>	<b>Black</b>	108541194
	<b>White</b>	108541202
<b>Large Stand for 4412D+ or 4424D+.</b>	<b>Black</b>	108541269
	<b>White</b>	108541277

**4600 Series Phones (New Style)**

Variant		SAP Code
<b>4601+</b>	<b>Multi-grey</b>	700381890
<b>4602IP</b>	<b>Multi-grey</b>	700221260
<b>4602SW+</b>	<b>Multi-grey</b>	700381916
<b>4610SW</b>	<b>Multi-grey</b>	700381957
<b>4620IP</b>	<b>Multi-grey</b>	700212186
<b>4620SW</b>	<b>Multi-grey</b>	700259674
<b>4621SW</b>	<b>Multi-grey</b>	700345192
<b>4625SW</b>	<b>Multi-grey</b>	700381551
<b>EU24 1XU-A Expansion Module</b>	<b>Multi-grey</b>	700381817
<b>EU24BL 2XU-A Backlighted Expansion Module</b>	<b>Multi-grey</b>	700381825
<b>Replacement Handset</b>	<b>Dark Grey</b>	700203797
<b>Amplified Handset</b>	<b>Dark Grey</b>	700229735
<b>Noisy Location Handset</b>	<b>Dark Grey</b>	700229743
<b>Push to Talk Handset</b>	<b>Dark Grey</b>	700229727

**5400 Series Phones**

Variant		SAP Code
<b>5402</b>	<b>Multi-grey</b>	700381981
<b>5410</b>	<b>Multi-grey</b>	700382005
<b>5420</b>	<b>Multi-grey</b>	700381627
<b>EU24</b>	<b>Multi-grey</b>	700381817
<b>EU24BL</b>	<b>Multi-grey</b>	700381825
<b>Replacement Handset</b>	<b>Dark Grey</b>	700203797
<b>Amplified Handset</b>	<b>Dark Grey</b>	700229735

<b>Noisy Location Handset</b>	<b>Dark Grey</b>	700229743
<b>Push to Talk Handset</b>	<b>Dark Grey</b>	700229727
<b>201B Recorder Interface for 2420/5420D</b>		700381635

### 5600 Series Phones

Variant		SAP Code
<b>5601+</b>	<b>Multi-grey</b>	700381908
<b>5602SW+</b>	<b>Multi-grey</b>	700381932
<b>5610SW</b>	<b>Multi-grey</b>	700381965
<b>5621</b>	<b>Multi-grey</b>	700385982
<b>EU24</b>	<b>Multi-grey</b>	700381817
<b>EU24BL</b>	<b>Multi-grey</b>	700381825
<b>Replacement Handset</b>	<b>Dark Grey</b>	700203797
<b>Amplified Handset</b>	<b>Dark Grey</b>	700229735
<b>Noisy Location Handset</b>	<b>Dark Grey</b>	700229743
<b>Push to Talk Handset</b>	<b>Dark Grey</b>	700229727

### 6400 Series Phones

Variant		SAP Code
<b>6408D+</b>	<b>Grey</b>	70020100
	<b>White</b>	70020092
<b>6416D+M</b>	<b>Grey</b>	108807611
	<b>White</b>	108807603
<b>6424D+M</b>	<b>Grey</b>	108807595
	<b>White</b>	108807587
<b>6408 Stand</b>	<b>Grey</b>	108933169
	<b>White</b>	108933177
<b>6416/6424 Stand</b>	<b>Grey</b>	848219127
	<b>White</b>	848219119
<b>XM24</b>	<b>Grey</b>	700406523
	<b>White</b>	700406515
<b>XM24 Stand</b>	<b>Grey</b>	108272378
	<b>White</b>	108272386

### T3 Series Phones (Upn)

Variant		SAP Code
<b>T3 Compact</b>	<b>Black</b>	700380264
	<b>White</b>	700380298
<b>T3 Classic</b>	<b>Black</b>	700380272
	<b>White</b>	700380306
<b>T3 Comfort</b>	<b>Black</b>	700380280
	<b>White</b>	700380314
<b>T3 DSS Unit</b>	<b>Black</b>	700380322
	<b>White</b>	700380330
<b>T3 DSS Expansion Unit</b>	<b>Black</b>	700380348
	<b>White</b>	700380355
<b>T3 Headset Link Unit-</b>		700380363

**T3 Series Phones (IP)**

Variant		SAP Code
<b>T3 Compact</b>	<b>Black</b>	700414717
	<b>White</b>	700414709
<b>T3 Classic</b>	<b>Black</b>	700414733
	<b>White</b>	700414725
<b>T3 Comfort</b>	<b>Black</b>	700414758
	<b>White</b>	700414741
<b>Power Supply Unit for T3 IP Phones</b>		700414766
<b>T3 AEI/Headset Link for IP Phones</b>		700414774
<b>Power Supply Unit for DSS on T3 IP Phone</b>		700414790

**Spares**

The following spares can be ordered from Avaya.

Item	Color	SAP Code
<b>Handset HIP QD CORD- 4606/16/24/30 SET</b>		700414121
<b>Cat 5 Cable specific to 4620</b>	–	700261613
<b>Handset Cords 25ft</b>	<b>Dark Grey</b>	700217417
<b>IP PHONE MOD CORD 1ft CAT5</b>	–	408406932
<b>IP PHONE MOD CORD 7ft CAT5</b>	–	408406957
<b>IP PHONE MOD CORD 14ft CAT5</b>	–	408406940

**IP DECT Handsets and Handset Accessories**

Handsets are supplied with 3 AAA rechargeable batteries and a charger. Region specific power adaptor for the charger must be ordered separately.

Item	Region	SAP Code
<b>IP DECT 3701 Handset</b>	EMEA	700346802
<b>IP DECT 3711 Handset</b>	EMEA	700346810
	North America	700430267
<b>Belt Clip</b>		700346885
<b>Phone Charger for 3701/3711</b> Requires power adaptor below.	Global	700346828
<b>Power Adaptor for Charger</b>	European	700346836
	United Kingdom	700346844
	Australia	700378318
	North America	700430309
<b>Rack mount 8-phone charger</b> Requires power adaptor below.	Global	700346851
<b>Power Adaptor for Rack Mount Charger</b> Require region specific IEC60320 C13/C14 power cord ordered separately.	Global	700346869
<b>Power Cord IEC60320 C13</b>	Europe	700289762
	United Kingdom	700289747
	North America	700289770
<b>IP DECT Phone Firmware Upgrade RS232 Serial Cable</b>	EMEA	700379688
<b>IP DECT Phone Firmware Upgrade USB Cable</b>	North America	700436603
<b>Leather Case for 3711</b>	Global	700436629
<b>IP DECT Headset for 3701/3711</b>	Global	700346950

**IP DECT Base Stations**

Item	Region	SAP Code
<b>RFP32 Indoor Base Station</b> Requires power adaptor or PoE. Note: These are not pre-licensed 'plug and play' base stations, see below for those items.	North America	700430275
	EMEA	700420789
<b>Power Adaptor for RFP32</b>	North America	700430291
	Europe	700346901
	United Kingdom	700346919
	Australia	700378326
<b>RFP34 Outdoor Base Station</b> PoE only. Note: These are not pre-licensed 'plug and play' base stations, see below for those items.	North America	700430283
	EMEA	700420797
<b>Outdoor Base Station Wall Mounting Kit</b>	Global	700378334
<b>Outdoor Base Station Mast Mounting Kit (65mm)</b>	Global	700347156
<b>Outdoor Base Station Mast Mounting Kit (&gt;65mm)</b>	Global	700347172
<b>External Dipole Aerial (pair)</b>	EMEA	700346935
<b>External Beam Aerial (pair)</b>	EMEA	700346943
<b>Mounting Kit for External Aerials</b>	EMEA	700347149
<b>External Aerial Connection Cable (0.5m)</b>	EMEA	700347115

**Plug and Play IP DECT Kits**

Item	Region	SAP Code
<b>IP DECT Starter Kit</b> Includes 2 RFP32 base stations.	North America	700436538
	EMEA	700378995
<b>RFP32 Upgrade Kit</b>	North America	700436579
	EMEA	700436561
<b>RFP34 Upgrade Kit</b>	North America	700436595
	EMEA	700436587

**IP DECT Site Survey Kits**

Item	Region	SAP Code
<b>IP DECT Survey Kit with Tripod</b> Includes custom RFP, 2 handsets, charger, charger power adaptor and tripod.	North America	700436512
	EMEA	
<b>IP DECT Survey Kit without Tripod</b> Includes custom RFP, 2 handsets, charger, charger power adaptor.	Europe	700378284
	United Kingdom	700378292
<b>Tripod for IP DECT Survey Kit</b>	Global	700378300

**IP DECT Licenses**

Item	Region	SAP Code
<b>IP DECT License for 1 RFP</b>	All	700379027
<b>IP DECT License for 2 RFP's</b>	All	700379035
<b>IP DECT License for 3 to 5 RFP's</b>	All	700379043
<b>IP DECT License for 6+ RFP's</b>	All	700379050
<b>IP DECT License for upgrade from 1 to 2 RFP's</b>	All	700379068
<b>IP DECT License for upgrade from 2 to 3-5 RFP's</b>	All	700379076
<b>IP DECT License for Upgrade to 6+ RFP's</b>	All	700379084



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